



Customer Newsline

October, 2016

1. Public Power Week ...

Celebrating the benefits of Public Power.

2. Address Change ...

New mailing address for payments.

3. About Us ...

Hours, meeting dates, mailing information.

Celebrate Public Power!

The nation and its more than 2000 customer-owned utilities will celebrate Public Power Week Oct. 2 - 8. Hudson Light will celebrate all month, with an October 1st Open House and the launch of special programs:

FREE SHIPPING AT OUR ON-LINE STORE DURING OCTOBER!

Hudson Light subsidizes the cost of energy-saving lights and advanced power strips at our online residential store. During the month of October, we will also cover the shipping costs! Don't miss out! Visit www.energyfederation.org/hudson/



NEW! ADVANCED POWER STRIPS AT OUR ON-LINE STORE!

Did you know that your electronics use electricity even when not in use? Advanced Power Strips reduce phantom electric use and save you money. We have added them to the on-line store and are offering \$15 off the standard price. Buy them during October and save on shipping too!

NEW! RESIDENTIAL REBATES ON ELECTRIC HEAT PUMP WATER HEATERS!

You asked for it, and we are happy to oblige! Hudson Light now offers up to \$750 in credits for the installation of qualifying Electric Heat Pump Water Heaters. Visit hudsonlight.com for more information.



FREE LED LIGHT BULBS DURING HOME ENERGY AUDITS!

In addition to receiving \$30 worth of energy-saving products during our free energy audits, residential customers will also receive six LED light bulbs! Call 888-772-4242 to schedule an audit.

Celebrate Public Power!

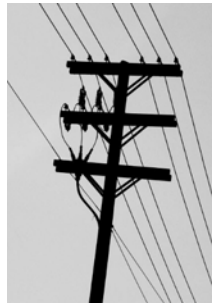
Do you know how public power utilities like Hudson Light and Power differ from investor-owned utilities?

✚ **Economical Service:** Our rates are great! Our customers' average bills are among the lowest in the State!



✚ **Customer-focused:** Public Power utilities are owned and accountable to the people they serve. We are governed by elected officials who meet monthly in open meetings. In short, we work for you!

✚ **Reliable Service:** On a day-to-day basis we continually maintain and upgrade the distribution system to reduce power outages. During major storms that do cause outages, we are noted for our outstanding restoration program.



✚ **Personal Service:** Our office employees are cross-trained and can handle most of your inquiries. With round-the-clock phone staffing, you can rest assured that there will always be someone on duty to take your call.

Hudson Light employees are your friends and neighbors. Our families live in our service area. Serving you is more than just a job - it is a matter of pride. We pledge to continue to live up to that tradition and to our motto: **"We're here to serve you!"**

NOTICE: STARTING 10/1/2016 PAYMENTS SHOULD BE MAILED TO PO BOX 844568, BOSTON MA 02284. PLEASE UPDATE YOUR RECORDS.

HLPD

hudsonlight.com
info@hudsonlight.com

Payment Locations:

PO Box 844568,
Boston MA 02284

For fast, efficient payment processing, please use the envelope enclosed with your bill. Do not submit post-dated checks.

49 Forest Ave., Hudson
Monday through Friday,
8 am to 4:30 pm.
24-Hour Drop Box.

Hudson Town Hall
Monday through Friday,
8 am to 4 pm;
24-Hour Drop Box.

October Holiday Closings
The Main Office will be closed
Monday, Oct. 10 in
observance of Columbus Day.

October Light Board Meeting

Wednesday, Oct. 19
49 Forest Ave., Hudson.
Open to the Public.

Contacting Us

Customer Service

49 Forest Avenue
Hudson, MA 01749
Do not use payment envelopes for correspondence.

978-568-8736

After-Hour Emergencies

978-562-2368

Conservation Hotline

888-772-4242